

Attending funerals at home when overseas or interstate



The capacity these days to travel near and far means many people move away from their home town to holiday, work and live interstate or overseas. This creates all sorts of challenges for families, especially when events such as funerals take place, because it is not always practical for people to return home.

This is especially so when they have may have already made a journey home to see a loved one when they became seriously ill. We also see many cases where relatives are unable to attend because of their own illness, capacity to travel or when they are required to look after other high need family members.

This is why Gippsland Funeral Services have introduced two innovations, webcasting and our online funeral recording archive. These innovations are helping countless people to be a part of the funeral of a loved one, even if they cannot attend in person.

So, what are webcasting and the online archive?

Webcasting is a bit like television, except it is over the internet and can be seen from anywhere in the world where there is internet access. While this service is only available at the moment for services conducted in our Geoff Rossetti Memorial Chapel, in the future it will be offered at a broader range of venues.

For the online archive, we upload video recordings of most of our services at any venue to the Gippsland Funeral Services website, www.gippslandfuneralservices.com.au

These recordings, located in the Funeral Service Recording Archive, are free to download for family members. For obvious privacy reasons, a username and password needs to be obtained from your nearest GFS office to access the archive.

Where we have produced the service sheet, this is also made available in the Funeral Service Recording Archive.

With many more people living interstate and overseas, this service is becoming more and more important. In one instance an international oil company worker died in south east Asia. With friends and workmates spread far and wide, many were simply unable to attend a funeral.

However, some were able to watch via web cam from various parts of India and the Philippines. Others working in a part of the world that had poor mail and internet services, were able to download from our Funeral Service Archive late at night when their power was reliable and internet access less expensive. This group of friends then gathered around to watch the service later that week, along with the service sheet PDF made available as well.

Virtually every funeral we attend to has someone close to the deceased who is unable to make it to the funeral.

The webcast and online funeral archive have provided a solution that allows those unable to attend in person to feel part of the service and honour their friend or family member – a vital part of the grieving process.

This capacity to provide a solution via webcast and online archive are among the most exciting innovations that we have introduced.

Scott Rossetti

Third Generation Funeral Director

Three Generations of Caring Service

www.gippslandfuneralservices.com.au



**GIPPSLAND
FUNERAL
SERVICES**



AUSTRALIAN
FUNERAL
DIRECTORS
ASSOCIATION

